

For Immediate Release
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UPDATE ON VESSELS OUT OF SERVICE
Queen of Nanaimo repairs progressing, Coastal Inspiration back in service June 29

Southern Gulf Islands Service

VICTORIA – BC Ferries announced today that the Queen of Nanaimo remains out of service on the Tsawwassen – Southern Gulf Islands route as repairs progress on control issues for the starboard controllable pitch propeller. Specialized technicians and engineers are working around the clock to complete the repairs. As a result, the Queen of Nanaimo’s sailings have been cancelled until the end of day Thursday, June 29. The newest vessel in the fleet, Salish Eagle, will provide over 50 per cent capacity to this route while these repairs are completed on the Queen of Nanaimo.

To serve as many customers as possible during this time, BC Ferries has added 12 additional sailings above the service provided by the Salish Eagle. These sailings will be offered on Tuesday, June 27, Wednesday, June 28 and Thursday, June 29. Further updates will be provided over the coming days. Please check bcferries.com for additional sailing times.

In addition to the Salish Eagle, customers can also travel through Swartz Bay to connect to the Southern Gulf Islands. BC Ferries will provide complimentary reservations on the Tsawwassen – Swartz Bay route to assist with travel. Customers are asked to contact BC Ferries’ Customer Care Centre at 1-888-223-3779 to book travel arrangements. Note that customers booked on the Salish Eagle do not need to re-book. To determine which ship you are on, visit http://www.bcferries.com/current_conditions/actualDepartures.html.

“We apologize to our customers for disrupting their travel plans and are working to minimize the inconvenience,” said Mark Collins, BC Ferries’ President and CEO. “We have experts alongside our engineers, working to complete the Queen of Nanaimo’s propeller repairs as quickly as possible to get the ship back in service and restore the regular schedule. We have also added staff and sailings to assist customers during this time.”

Nanaimo and Langdale Service

The Coastal Inspiration, which was also out of service for propeller repairs, departed the dry dock this morning and is expected to be back in service on the Tsawwassen – Duke Point route this Thursday, June 29. The full summer schedule will be in effect for the Canada Day long weekend, with three vessels on the Horseshoe Bay – Departure Bay route and two vessels on the Langdale – Horseshoe Bay route.

An update on the status of the Queen of Nanaimo and the Coastal Inspiration will be provided as more information becomes available. For the most up to date travel information, follow @BCFerries on Twitter.

Under contract to the Province of British Columbia, BC Ferries is the service provider responsible for the delivery of safe, efficient and dependable ferry service along coastal British Columbia.

– 30 –

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